FOOD TAKEAWAY AND DELIVERY

CUSTOMER OVERVIEW

The client offers takeaway and delivery services for assorted food and drinks. The exclusive menu has a wide variety of options to satiate hunger. From delicious pizzas, calzones, burgers, kebabs, chicken, snacks and garlic bread to special, affordable meal plans, client is committed to providing customers with eclectic and quality food.

POSITIVE OUTCOME

The EPOS system developed has vastly improved client's food delivery and takeaway services while providing effective management and maintenance of all food orders and deliveries.

PROBLEM STATEMENT

NEED FOR IMPROVED DELIVERY AND TAKEAWAY SERVICES

In the competitive market of hospitality industry, services delivered need to be of highest quality for maximum customer satisfaction. The electronic point of sale (EPOS) systems offer efficient ways for management of orders and maintenance of a systematic record of all the orders and deliveries, in a time-efficient way. The client wanted to implement EPOS system in their business.

CIS SOLUTION

DEVELOPED EPOS SYSTEM TO REFINE CLIENT'S BUSINESS OPERATIONS

CIS worked out a powerful EPOS solution for the client. The process involved developing various complex components.

A Windows application was developed that consisted of admin module, order taking module and a library that enabled interaction within application. Database for this Windows application is installed on client's machine.

An admin web application was created where the client can place requests for copy of the product, printer, map point, caller id, and the number of set ups.

Synchronisation utility was provided to easily sync the order placed on web application with local application.

An online order taking web application was created where users can search and select products from the menu available on the application. At the time of placing order, users are required to register themselves. Users can pay for order either online through Paypal gateway or they can choose to pay after the delivery of order. Database that keeps track of online orders is installed on client's purchased database server.

Agile scrum methodology was used to complete this project. The project team worked towards achieving high speed and performance for application on an ATOM kind processor. The project is still going through enhancements for improved functionality.

OUR CORE VALUES: PASTA - P = Passion, A = Appreciation, S = Simplicity, T = Trust, A = Accountability

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TECHNOLOGIES USED

C#

MVC

Microsoft SQL Server 2008

A

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Our Achievements

14+ YEARS IN BUSINESS	
05 WORLDWIDE OFFICES	
1000+ EXPERT TEAMS	

12+ Yr
WEB EXPERIENCE

7+ Yr
MOBILE EXPERIENCE

7+ Yr
MARKETING EXPERIENCE

100+ WORLDWIDE CLIENTS

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